

Terms and Conditions of Use

Please review carefully these Terms and Conditions of Use (the “**Terms**”) before using the **Intenta** offered by Katageno Limited (reg. No. HE 478197) with registered office at 24 Peiraios Str., 1st floor, Strovolos, Nicosia, 2023, Cyprus (also “**Intenta**”, “**we**”, “**us**”). These Terms constitute a legally binding agreement between us and you that regulates your access and use of our website <https://intenta.ai/> (the “**Website**”), Intenta desktop app, Intenta mobile app and related services, including all information, text, graphics, software, and our emails (the “**Content**”). The Website, Intenta desktop app, Intenta mobile app, the Content, and our services are collectively called the “**Services**”.

1. General Terms

PLEASE READ THE TERMS CAREFULLY BEFORE USING THE SERVICES. When you access our Website, purchase and download our Intenta desktop app or Intenta mobile app, or otherwise access and use our Services, you agree to be bound by these Terms.

If the individual accepting these Terms is accepting on behalf of a company or other legal entity, such individual represents that they have the authority to bind such entity and its affiliates to these terms and conditions, in which case the term “Customer”, “you” shall refer to such entity and its affiliates. If the individual accepting these Terms does not have such authority, or does not agree with these terms and conditions, such individual must not accept these Terms and may not use the Services.

If the Services are purchased or otherwise made available by a company or other legal entity for use by its employees, contractors, or other authorized users (“Authorized Users”), such entity shall be responsible for managing access to the Services and ensuring that all Authorized Users comply with these Terms and applicable law. The entity shall remain liable for any acts or omissions of its Authorized Users in connection with their use of the Services, including any breach of these Terms. We may, at our discretion, suspend or terminate access for any Authorized User or entity that violates these Terms or misuses the Services. The term “you”, “user” shall include Authorized Users.

IF YOU DO NOT AGREE WITH ANY PART OF THESE TERMS, INCLUDING DISCLAIMERS, OR IF YOU ARE NOT ELIGIBLE OR AUTHORIZED TO BE BOUND BY THESE TERMS, THEN DO NOT DOWNLOAD THE APP OR OTHERWISE ACCESS OR USE THE SERVICES.

We may change these Terms by updating this page. Significant changes may be announced by email or through the Services, but we’re not required to do so. For other updates, we’ll revise only the “Last updated” date, and you waive your right to receive individual notice. Your continued use of the Services after changes constitutes acceptance. If you disagree, you should stop using the Services.

2. Disclaimers

2.1. WE MAKE NO GUARANTEES THAT (I) THE SERVICES WILL MEET YOUR EXPECTATIONS AND REQUIREMENTS, (II) THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (III) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICES WILL BE ACCURATE OR RELIABLE, OR (IV) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICES WILL MEET YOUR EXPECTATIONS OR WILL PROVIDE ANY BENEFIT.

2.2. WE DO NOT OFFER OR PROVIDE ANY KIND OF MEDICAL ADVICE OR OTHER HEALTHCARE SERVICE, INCLUDING WITHOUT LIMITATION, ANY TESTING, DIAGNOSIS OR EVALUATION RELATED TO MENTAL HEALTH. IF YOU HAVE ANY PROBLEM WITH YOUR HEALTH, YOU SHALL VISIT, CALL OR CONSULT WITH YOUR PHYSICIAN OR OTHER HEALTHCARE PROFESSIONALS.

2.3. THE CONTENT PROVIDED THROUGH THE SERVICES IS FOR INFORMATIONAL PURPOSES ONLY. YOU SHOULD NOT CONSTRUE ANY SUCH INFORMATION OR OTHER MATERIAL AS LEGAL, TAX, INVESTMENT, FINANCIAL, OR OTHER ADVICE. YOU ALONE ASSUME THE SOLE RESPONSIBILITY OF EVALUATING THE MERITS AND RISKS ASSOCIATED WITH THE USE OF ANY INFORMATION BEFORE MAKING ANY DECISIONS BASED ON SUCH INFORMATION.

3. Account Registration

3.1. In order to use the Services, it might be required to register an account ("Account") and provide certain information about yourself as prompted by the registration form.

3.2. When you use the Services, you represent and warrant to Intenta that: (i) all required registration information you submit is truthful and accurate; (ii) you will maintain the accuracy of such information; and (iii) your use of the Services does not violate any applicable law or regulation or these Terms. Otherwise, the Services may not operate correctly, and we may not be able to contact you with important notices.

3.3. The Services are not intended to be used by individuals under the age of 16. You hereby represent and warrant to us that you meet the foregoing qualification. All users who are minors in the jurisdiction in which they reside (generally under the age of 18) must have the permission of, and be directly supervised by, their parent or guardian to use the Services. If you are a minor, you must have your parent or guardian read and agree to these Terms prior to you using the Services.

3.4. We retain the right to suspend or terminate your Account, or your access to the Services, with or without prior notice, if you are found to be in breach of these Terms or we reasonably believe you are breaching the Terms.

3.5. You are responsible for maintaining the confidentiality of your Account login information and are fully responsible for all activities that occur under your Account. You agree to immediately notify us of any unauthorized use, or suspected unauthorized use of your Account or any other breach of security. Intenta cannot and will not be liable for any loss or damage arising from your failure to comply with the above requirements.

4. License Grant. Use of Services

4.1. Subject to your compliance with these Terms, Intenta grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to (i) use the Services solely for your personal,

non-commercial purposes; (ii) download, install, and use the Intenta mobile and desktop applications (collectively, the “Apps”) on your device and for your personal, non-commercial use, or for internal business purposes if expressly authorized by us. The license granted to you does not convey any ownership rights or title in the Apps or any of their components.

4.2. You agree, represent and warrant that your use of the Services, or any portion thereof, will be consistent with the foregoing license, covenants and restrictions hereunder and will neither infringe nor violate the rights of any other party nor breach any contract or legal duty to any other parties. In addition, you agree that you will comply with all applicable laws, regulations and ordinances relating to the Services or your use of them, and you will be solely responsible for your violations of any such laws.

4.3. As a user of the Services, you must not, and you agree not to permit or assist others to:

- A. systematically retrieve data or other content from the Services to create or compile, directly or indirectly, a collection, compilation, database, or directory without written permission from us;
- B. make any unauthorized use of the Services;
- C. sell, resell, license, sublicense, distribute, rent or lease any Services;
- D. permit direct or indirect access to or use of any Services in a way that circumvents a Subscription plan usage limit;
- E. make any modification, adaptation, improvement, enhancement, translation, or derivative work from the Services;
- F. use the Services for any revenue-generating endeavor, commercial enterprise, or other purpose for which it is not designed or intended;
- G. make the Services available over a network or other environment permitting access or use by multiple devices or users at the same time;
- H. use the Services for creating a product, service, or software that is, directly or indirectly, competitive with or in any way a substitute for the Services;
- I. use any proprietary information or any of our interfaces or our other intellectual property in the design, development, manufacture, licensing, or distribution of any applications, accessories, or devices for use with the Services;
- J. circumvent, disable, or otherwise interfere with security-related features of the Services;
- K. engage in unauthorized framing of or linking to the Services;
- L. interfere with, disrupt, or create an undue burden on the Service or the networks or services connected to the Services;
- M. decipher, decompile, disassemble, or reverse engineer any of the software comprising or in any way making up a part of the Services;
- N. attempt to bypass any measures of the Services designed to prevent or restrict access to the Services, or any portion of the Services;
- O. upload or distribute in any way files that contain viruses, worms, trojans, corrupted files, or any other similar software or programs that may damage the operation of another's computer;
- P. use, launch, develop, or distribute any automated system, including, without limitation, any spider, robot, cheat utility, scraper, or offline reader that accesses the Services, or use or launch any unauthorized script or other software;
- Q. use the Services to send automated queries to any website or to send any unsolicited commercial e-mail;
- R. disparage, tarnish, or otherwise harm, in our opinion, us and/or the Services;
- S. use the Services in a manner inconsistent with any applicable laws or regulations; or
- T. otherwise infringe these Terms.

4.4. You are solely responsible for obtaining the equipment and telecommunication services necessary to access the Services, and all fees associated therewith (such as computing devices and Internet service provider and airtime charges).

4.5. The Services may be modified, updated, interrupted or suspended at any time without notice to you or our liability. You acknowledge that a variety of our actions may impair or prevent you from accessing the Services or particular features at certain times and/or in the same way, for limited periods or permanently, and agree that Intenta has no responsibility or liability as a result of any such actions or results, including, without limitation, for the deletion of, or failure to make available to you, any content or services.

4.6. We may, from time to time, release updates, patches, or new versions of the Apps. Such updates may install automatically or may require manual installation. You are solely responsible for installing any updates that require manual action. Failure to install updates may affect the functionality or security of the Apps.

4.7. We may offer AI-powered features within the Services that enable you to provide input and receive certain AI-generated output, depending on the essence of the feature. These features are optional, and you acknowledge that you use them voluntarily and at your own discretion. Our AI-powered features are provided “as is”. We do not guarantee the accuracy, quality, completeness, reliability, suitability, availability, or performance of these features or any resulting output, nor your satisfaction with the relevant feature. Please note that AI-powered features rely on third-party services and may be subject to availability limitations. For more information, please review our Privacy Policy and the data practices of any referenced third-party providers.

4.8. We have no obligation to provide you with customer support of any kind. However, Intenta may provide you with customer support from time to time, at its sole discretion.

4.9. Your access to and use of the Services is at your own risk. We will have no responsibility for any harm to your computing system, loss of data, or other harm to you or any third party that results from your access to or use of the Services, or reliance on any information or advice.

4.10. You may uninstall the App at any time using the standard uninstallation process available on your device or operating system. Upon uninstalling the Intenta desktop app, your license to use it and all associated rights will automatically terminate. Uninstallation of the App does not entitle you to a refund of any fees paid, unless required by applicable law.

5. Intellectual Property. User Content

5.1. You acknowledge that all the text, images, marks, logos, compilations (meaning the collection, arrangement and assembly of information), data, other content, software and materials displayed on the Services or used by Intenta, excluding any User Content (as defined below), is proprietary to Intenta or to third parties.

5.2. Intenta expressly reserves all rights, including all intellectual property rights, in all of the foregoing, and except as expressly permitted by these Terms, any use, redistribution, sale, decompilation, reverse engineering, disassembly, translation or other exploitation of them is strictly prohibited. The provision of the Services does not transfer to you or any third party any rights, title or interest in or to such intellectual property rights.

5.3. The information you provide during registration, as well as any data, text, or other materials you submit or post through the Services (“User Content”), remain your intellectual property. Intenta does not claim ownership of the copyright or other proprietary rights in your registration information or User Content. However, you acknowledge and agree that Intenta may retain copies of your registration information and User Content, and may use such information as reasonably necessary for, or incidental to, the operation of the Services and as described in these Terms and the Privacy Policy..

5.4 You grant Intenta the non-exclusive, worldwide, transferable, perpetual, irrevocable right to publish, distribute, publicly display and perform the User Content in connection with the Services.

5.5. Each user of the Services is solely responsible for any and all his or her User Content. Because we do not control the User Content, you acknowledge and agree that we are not responsible for any User Content, and we make no guarantees regarding its accuracy, currency, suitability, or quality. Your interactions with other Services users are solely between you and such users. You agree that Intenta will not be responsible for any loss or damage incurred as a result of any such interactions. If there is a dispute between you and any Services user, we are under no obligation to become involved.

6. Third-Party Ads. Intenta Mobile App

6.1. In case the Intenta mobile app is available to you, you acknowledge and agree that its availability is dependent on the third party from which you received the App, e.g., the Apple App Store, Google Play Market, and/or other app stores (collectively, “App Stores” and each, an “App Store”). You agree to pay all fees charged by the applicable App Store in connection with the App. Your license to use the App is conditioned upon your compliance with all applicable agreements, terms of use, and policies of the App Store. You acknowledge that the App Store (and its affiliates) is a third-party beneficiary of these Terms and has the right to enforce them.

6.2. The Services may include links to third-party websites, resources, or advertisements (collectively, “Third-Party Ads”). These are provided solely for your convenience and are not under our control. We do not review, endorse, warrant, or assume responsibility for the content, accuracy, or availability of any Third-Party Ads. Your use of third-party websites or resources is at your own risk and subject to their respective terms and privacy policies. You are solely responsible for verifying any information and for all transactions or dealings with third parties, including payments and the delivery of goods or services.

6.3. You hereby release us, our officers, employees, agents and successors from claims, demands any and all losses, damages, rights, claims, and actions of any kind including personal injuries, death, and property damage, that is either directly or indirectly related to or arises from any interactions with or conduct of any App Store, any other Services users, or any Third-Party Ads.

7. Subscription and Payments

7.1. Certain features or content of the Services may be available only through a paid subscription (“Subscription”), or a one-time payment for specific content (together or separately, the “Purchase”).

7.2. When you purchase a Subscription, you agree to pay the applicable fees in advance on a recurring interval, as described on our Website or within the Apps. Subscription fees, billing cycles, and payment methods are specified at the time of purchase. If you subscribe through a third-party platform (such as the

Apple App Store, Google Play Store), that platform's payment terms and refund policies apply. We do not control or assume responsibility for App Store billing or refund practices.

7.3. You authorize us and the applicable App Store to charge the fees to your chosen payment method.

7.4. By signing up for a certain Subscription plan, you agree that your Subscription will renew automatically unless canceled before the end of the current billing period. Renewal will occur for the same term and at the then-current price, unless otherwise disclosed. You authorize us or the App Store to process renewal payments using your selected payment method.

7.5. To the maximum extent permitted by law, we may change Purchase fees at any time. Subscription price changes take effect at the start of your next billing cycle. We will provide advance notice of such changes via the Website, App, or email where required by law or the applicable App Store's policies.

7.6. We may offer a trial Subscription that provides access to the Services for a limited period, as described at sign-up. Unless canceled before the trial ends, your Subscription will automatically convert to a paid plan. We reserve the right to modify or terminate any trial offer, limit your trial access, or restrict your use of multiple free trials without notice or liability.

7.7. Your access to the Services, and your rights to use them, expire at the end of your paid Subscription period. If you fail to pay the applicable fees or charges, we may attempt to notify you and resolve the issue; however, we reserve the right to suspend or terminate your access to the Services, with or without prior notice.

7.8. You acknowledge and agree that all Purchases are final and non-refundable, and that transactions cannot be canceled once completed. Notwithstanding the foregoing, we will issue refunds or cancellations where required by applicable law. We may also issue refunds at our discretion, subject to any policies we may publish.

Note for the EU residents: If you are an EU user, you have the right to withdraw from the agreement for the purchase of digital content without charge and without giving any reason within fourteen (14) days from the date the agreement was concluded. The right of withdrawal does not apply if the performance of the agreement has begun with your prior express consent and your acknowledgment that you consequently lose the right of withdrawal. BY CONFIRMING YOUR PURCHASE, YOU HEREBY EXPRESSLY CONSENT TO IMMEDIATE PERFORMANCE OF THE AGREEMENT AND ACKNOWLEDGE THAT YOU WILL LOSE YOUR RIGHT OF WITHDRAWAL ONCE OUR SERVERS VALIDATE AND SUCCESSFULLY DELIVER THE APPLICABLE PURCHASE TO YOU. Consequently, you will not be eligible for a refund unless the digital content is defective.

7.9. Depending on the payment method selected at checkout, additional taxes or fees may apply. Any such amounts are charged directly to the user by the payment processor and are not collected or retained by us.

8. User Representations and Restrictions

8.1. By using the Services, you represent and warrant that:

- A. you have the legal capacity and you agree to comply with these Terms;
- B. you are not under the age of 16;

- C. you will not access the Services through automated or non-human means, whether through a bot, script or otherwise;
- D. you will not use the Services for any illegal or unauthorized purpose;
- E. you are not located in a country that is subject to a U.S. government embargo, or that has been designated by the U.S. government as a “terrorist supporting” country;
- F. you are not listed on any U.S. government list of prohibited or restricted parties; and
- G. your use of the Services will not violate any applicable law or regulation.

8.2. If you provide any information that is untrue, inaccurate, not current, or incomplete, we have the right to refuse any and all current or future use of the Services (or any portion thereof).

8.3. You may not access or use the Services for any purpose other than that for which we make the Services available. The Service may not be used in connection with any commercial endeavors except those that are specifically authorized or approved by us.

8.4. We reserve the right to suspend or terminate your access to the Services, without notice or liability, if we reasonably believe that you have breached these representations, violated these Terms, or otherwise misused the Services.

9. Disclaimer of Warranties

THE SERVICES ARE PROVIDED “AS IS,” WITHOUT WARRANTY OF ANY KIND. WITHOUT LIMITING THE FOREGOING, WE EXPLICITLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUIET ENJOYMENT AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE. We make no warranty that the Services will meet your requirements or be available on an uninterrupted, secure, or error-free basis. We make no warranty regarding the quality, accuracy, timeliness, truthfulness, completeness or reliability of any information or content on the Services. YOUR USE OF THE SERVICES IS AT YOUR OWN RISK.

10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER INTENTA NOR ITS SERVICE PROVIDERS INVOLVED IN CREATING, PRODUCING, OR DELIVERING THE SERVICES WILL BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOST PROFITS, LOST REVENUES, LOST SAVINGS, LOST BUSINESS OPPORTUNITY, LOSS OF DATA OR GOODWILL, SERVICE INTERRUPTION, COMPUTER DAMAGE OR SYSTEM FAILURE OR THE COST OF SUBSTITUTE SERVICES OF ANY KIND ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR FROM THE USE OF OR INABILITY TO USE THE SERVICES, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT INTENTA OR ITS SERVICE PROVIDERS HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE, EVEN IF A LIMITED REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.

TO THE MAXIMUM EXTENT PERMITTED BY THE LAW OF THE APPLICABLE JURISDICTION, IN NO EVENT WILL INTENTA'S TOTAL LIABILITY ARISING OUT OF OR IN CONNECTION WITH THESE

TERMS OR FROM THE USE OF OR INABILITY TO USE THE SERVICES EXCEED THE AMOUNTS YOU HAVE PAID OR ARE PAYABLE BY YOU TO INTENTA FOR USE OF THE SERVICES OR ONE HUNDRED DOLLARS (\$100), IF YOU HAVE NOT HAD ANY PAYMENT OBLIGATIONS TO INTENTA AS APPLICABLE.

THE EXCLUSIONS AND LIMITATIONS OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN INTENTA AND YOU.

11. Indemnification

You hereby agree to indemnify and hold Intenta, any of its officers, directors, employees and agents and its affiliated and related entities, harmless from and against any claims, disputes, costs, losses, liabilities, damages, expenses and judgments of any and every kind, including, without limitation, reasonable legal and accounting fees arising out of or in any way connected with (a) your access to or use of the Services, (b) your User Content, or (c) your violation of these Terms.

12. International Use

Intenta makes no representation that the Services are accessible, appropriate or legally available for use in your jurisdiction, and accessing and using the Services is prohibited in territories where doing so would be illegal. You access the Services at your own initiative and are responsible for compliance with local laws.

13. Mandatory Binding Arbitration. Class Action Waiver

13.1. Mandatory Arbitration of Disputes. You and Intenta agree that any dispute, claim or controversy arising out of or relating to these Terms or the breach, termination, enforcement, interpretation or validity thereof or the use of the Services (collectively, "Disputes") will be resolved solely by binding, individual arbitration and not in a class, representative or consolidated action or proceeding. You and Intenta agree that the U.S. Federal Arbitration Act governs the interpretation and enforcement of these Terms, and that you and Intenta are each waiving the right to a trial by jury or to participate in a class action. This arbitration provision shall survive termination of these Terms.

13.2. Exceptions. As limited exceptions to Section 14: (i) we both may seek to resolve a Dispute in local court if it qualifies; and (ii) we each retain the right to seek injunctive or other equitable relief from a court to prevent (or enjoin) the infringement or misappropriation of our intellectual property rights.

13.3. A party that intends to seek arbitration must first send to the other a written notice of intent to arbitrate (a "Notice") by an international courier with a tracking mechanism, or, in the absence of a mailing address provided by you to us, via any other method available to us, including via e-mail. The Notice to Intenta must be addressed to: info@intenta.ai (as applicable, the "Arbitration Notice Address"). The Notice shall (i) describe the basis and nature of the claim or dispute; and (ii) set the specific relief sought (the "Demand"). If you and Intenta do not reach an agreement to resolve the claim within 30 days after the Notice is received, then you or we may commence an arbitration proceeding as set forth below or file an individual claim in small claims court.

13.4. Conducting Arbitration and Arbitration Rules. The arbitration will be conducted by the American Arbitration Association (“AAA”) under its Consumer Arbitration Rules (the “AAA Rules”) then in effect, except as modified by these Terms. The AAA Rules are available at www.adr.org or by calling 1-800-778-7879. A party that wishes to start arbitration must submit a written Demand for Arbitration to AAA and give notice to the other party as specified in the AAA Rules. The AAA provides a form Demand for Arbitration at www.adr.org. Any arbitration hearings will take place in the county (or parish) where you live, unless we both agree to a different location. The parties agree that the arbitrator shall have exclusive authority to decide all issues relating to the interpretation, applicability, enforceability and scope of this arbitration agreement.

13.5. Arbitration Costs. Payment of all filing, administration and arbitrator fees will be governed by the AAA Rules, and we won’t seek to recover the administration and arbitrator fees we are responsible for paying, unless the arbitrator finds your Dispute frivolous. If we prevail in arbitration, we’ll pay all of our attorneys’ fees and costs and won’t seek to recover them from you. If you prevail in arbitration, you will be entitled to an award of attorneys’ fees and expenses to the extent provided under applicable law.

13.6. Injunctive and Declaratory Relief. Except as provided in Section 13.1 above, the arbitrator shall determine all issues of liability on the merits of any claim asserted by either party and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party’s individual claim. To the extent that you or we prevail on a claim and seek public injunctive relief (that is, injunctive relief that has the primary purpose and effect of prohibiting unlawful acts that threaten future injury to the public), the entitlement to and extent of such relief must be litigated in a civil court of competent jurisdiction and not in arbitration. The parties agree that litigation of any issues of public injunctive relief shall be stayed pending the outcome of the merits of any individual claims in arbitration.

13.7. Class Action Waiver. YOU AND INTENTA AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. Further, if the parties’ Dispute is resolved through arbitration, the arbitrator may not consolidate another person’s claims with your claims and may not otherwise preside over any form of representative or class proceeding. If this specific provision is found to be unenforceable, then the entire Section 13 shall be null and void.

14. Governing Law and Venue

14.1. These Terms shall be governed in accordance with the laws of the Republic of Cyprus (excluding its body of law governing conflicts of law).

14.2. To the extent that any action relating to any dispute hereunder is for whatever reason not submitted to arbitration, each of the parties submits to the exclusive jurisdiction of the courts of the Republic of Cyprus to settle any disputes which may arise out of or in connection with these Terms and that accordingly proceedings must be brought in such courts. The parties irrevocably waive any defenses of improper venue or forum non convenience.

14.3. If you are a resident of the EU: Nothing in these Terms shall deprive you of the protection afforded to consumers by the mandatory rules of law of the country in which you live.

If you have a complaint, please contact us at info@intenta.ai first. You may bring any dispute which may arise under these Terms to the competent court of your country of habitual residence if this country of habitual residence is an EU Member State, which courts are – with the exclusion of any other court – competent to settle any such dispute. Intenta shall bring any dispute which may arise under these Terms to the competent court of your country of habitual residence. You agree that the Services, Terms, and any dispute between you and Intenta shall be governed in all respects by the laws of the Republic of Cyprus, without regard to choice-of-law principles.

15. Miscellaneous

15.1. No delay or omission by us in exercising any of our rights occurring upon any noncompliance or default by you with respect to these Terms will impair any such right or be construed to be a waiver thereof, and a waiver by Intenta of any of the covenants, conditions or agreements to be performed by you will not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement hereof contained.

15.2. If any provision of these Terms is found to be invalid or unenforceable, then these Terms will remain in full force and effect and will be reformed to be valid and enforceable while reflecting the intent of the parties to the greatest extent permitted by law.

15.3. Except as otherwise expressly provided herein, these Terms set forth the entire agreement between you and Intenta regarding its subject matter, and supersede all prior promises, agreements or representations, whether written or oral, regarding such subject matter.

15.4. Intenta may transfer or assign any and all of its rights and obligations under these Terms to any other person, by any means, including by novation, and by accepting these Terms, you give Intenta consent to any such assignment and transfer. You confirm that placing on the Services of a version of these Terms indicating another person as a party to the Terms shall constitute valid notice to you of the transfer of Intenta's rights and obligations under the Agreement (unless otherwise is expressly indicated).

15.5. All information communicated on the Service is considered an electronic communication. When you communicate with us through the Service, on the Service, or via other electronic media, such as e-mail, you are communicating electronically. You agree that we may communicate electronically with you and that such communications, as well as notices, disclosures, agreements, and other communications that we provide to you electronically, are equivalent to communications in writing and shall have the same force and effect as if they were in writing and signed by the party sending the communication. You further acknowledge and agree that by clicking on a button labeled "SUBMIT", "CONTINUE", "ADD TO CART", "PAY" or similar links or buttons, you are submitting a legally binding electronic signature and are entering into a legally binding contract. You acknowledge that your electronic submissions constitute your agreement and intent to be bound by these Terms. YOU HEREBY AGREE TO THE USE OF ELECTRONIC SIGNATURES, CONTRACTS, ORDERS AND OTHER RECORDS AND TO ELECTRONIC DELIVERY OF NOTICES, POLICIES AND RECORDS OF TRANSACTIONS INITIATED OR COMPLETED THROUGH THE SERVICE.

15.6. In no event shall Intenta be liable for any failure to comply with these Terms to the extent that such failure arises from factors outside Intenta's reasonable control.

15. Contact

If you want to send any notice under these Terms or have any questions regarding the Services, you may contact us at info@intenta.ai.

I HAVE READ THESE TERMS AND AGREE TO ALL OF THE PROVISIONS CONTAINED ABOVE.

Last Update: 10th of December, 2025